

When will your repeat prescription be ready?



- We can receive over 300 requests for repeat medication each day.
 - Each of these requests needs to be processed, reviewed, printed and signed by a GP
 - We aim to process your prescription within **3 full working days**
 - We process prescriptions AM and PM. This will affect when your prescription is ready.
 - Please note there are very few medicines where it is dangerous to miss a few doses. The GPs have given the Reception Team a list of the priority medicines.
 - Please do not call to ask for urgent processing for your prescription if your medicine is not a priority
- You can help us speed up the process by:
- Signing up for ONLINE SERVICES for ordering and tracking repeat medication
 - Signing up for PAPERLESS PRESCRIPTIONS – your prescriptions go straight to the pharmacy

RECEIVED @ Surgery		READY @ Surgery
BEFORE 12 PM		AFTER 4 PM
Monday	➔	Thursday
Tuesday	➔	Friday
Wednesday	➔	Monday
Thursday	➔	Tuesday
Friday	➔	Wednesday
		@ Pharmacy AM Next DAY

RECEIVED @ Surgery		READY @ Surgery
AFTER 12 PM		BY 2 PM
Monday	➔	Friday
Tuesday	➔	Monday
Wednesday	➔	Tuesday
Thursday	➔	Wednesday
Friday	➔	Thursday
		@ Pharmacy AM Next DAY