

Ball Tree Surgery

Baby and Childhood Immunisations

CHANGE

From 18th October 2017

What is the change?

- Due to increases in demand we can no longer run a walk-in service for immunisations.
- ALL Immunisations will now need to be pre-booked

What does this mean?

- You may receive an invitation by email or letter with an appointment that we have already booked for you.
- If you cannot make the pre-booked appointment you must contact the surgery immediately to arrange for an alternative appointment.
- Appointments will be available on Wednesdays at both locations.
- Immunisations are complicated so please come prepared for a wait as sometimes it can take a while for all the paperwork and preparations to be completed. The checks are for your baby's safety.

Transition period

- We know that there will be some circumstances where a walk in clinic may be necessary while our system changes. We may have limited capacity for this for a short period – however those with appointments will be seen first and so there may be a significant waiting time at the surgery.